

COVID-19 Response

Discovery Institute take all threats to the safety of the facility seriously. Discovery Institute has instituted new guidelines to minimize the contagion of COVID-19 at the facility.

Pre-Admission

- Before entering the facility, all potential clients are required to answer the questions located in the Pre-Admission tab titled Health Screening Questionnaire (2019-nCoV)
- If a client answers yes to any of the questions they will not be admitted into the facility.

Admissions

- Only one admit at a time beginning at 9am.
- All admits will have selected scheduled times.
- Clients must only come to the front door
- Family members must wait in their car
- Screenings will take place prior to the client entering the building
- If at any time a client report flu-like symptoms they will not be admitted.

Intake

- **Detox**
 - All clients who enter the detox program will be screened prior to admission with approved CDC questions
 - When a client enters the facility through Detox, they will have their temperature taken and will be monitored daily for any signs of symptoms.
 - Intake into detox will take place at the office nearest to the lobby, to minimize contact with clients, staff and surfaces.
 - Intake coordinator will ensure that client signs Consent to Treat and provides an Emergency Contact release.
 - Nurse will complete the Medical Intake and clear the client into treatment.
 - Client will finish the intake process once cleared
 - Clients will also be monitored if they change level of care through out treatment.
- **Residential**
 - If clients who enter the program with out going through detox, they will complete a health screening and have their temperature taken.
 - All clients who enter the residential program will be screened prior to admission with approved CDC questions.
 - Intake for residential will take place at the office nearest to the lobby, to minimize contact with clients, staff and surfaces.
 - Intake coordinator will ensure that client signs Consent to Treat and provides an Emergency Contact release.
 - Nurse will complete the Medical Intake and clear the client into treatment.
 - Client will finish the intake process once cleared

If at any time a client is not cleared to complete the intake process, it will be recommended they will get tested or go to a hospital based on CDC symptoms.

IOP/OP

- IOP/OP groups and individuals will be held via Zoom.

All clients are educated to wash their hands for 20 seconds. They are explained to do this before and after every meal, after using the rest room and periodically throughout the day.

Staff

- Staff are not allowed into the facility without first being screened.
- All staff will enter the foyer (not the lobby) and wait to have their temperature taken using a no-touch thermometer.
- If staff have a fever, they will be sent home and instructed to seek medical attention. Staff will need to have a temperature below 100.4 to enter the building.
- If staff experience any flu-like symptoms they will be asked not to attend to work and to seek medical attention.
- All staff are educated on proper handwashing hygiene.
- Staff are provided with PPE when conducting screenings, cleaning and at any time when it is necessary or wanted.

Operations

- All doorknobs and handles are disinfected hourly
- Floors are bleached twice daily
- All cleaning is monitored by the Physical Plant Manager and Compliance Officer
- All offices are cleaned and disinfected
- Common areas are cleaned and disinfected daily
- Food area is cleaned daily

Outside Activities/Visits

- Clients will not attend outside meetings, nor will outside presenters be allowed to bring in meetings.
- Alumni will not be allowed to attend meetings and individual/group therapy sessions.
- Family programming and visitation will still occur during the designated times but will be conducted over Skype or through a phone call.
- Family may drop off items. They should be collected wearing gloves and stored upstairs for 24 hours before giving to clients.
- Family therapy sessions will be done by phone or telehealth.
- Any outside appointments for clients must be approved by the Clinical Director.

If a client, who is in the midst of treatment develops symptoms which raise the possibility of COVID-19 infection, a plan to isolate the client will be put into effect while Discovery Institute awaits either a test result or definitive instructions.

If any time a client in treatment shows any flu-like symptoms or tests positive for COVID-19 (nCoV 2019) admissions will be halted.

We would like to assure you that Discovery Institute's main mission is to provide the best possible care for our clients. We will be continuously following the most up to date COVID-19 guidelines to maximize the safety of our clients and staff. Thank you for your understanding and patience during this turbulent time. We are all in this together.

Nicholas Boatman
President and Chairman of The Board
Discovery Institute